

Retail

London's most prestigious shopping arcade with highly trained security guards were looking to upgrade and replace their standard and aged CCTV systems.

ISDS installed I sentry as a free trial and found the following:

Undesirable behaviour in the arcade
Elderly lady tripping and falling over
Loitering
Illegally parked vehicles
Unattended baggage

I sentry was purchased to work with the existing man guards to enable the management to be proactive rather than re-active. The human uniformed guards will never be replaced and with the help of I sentry no incident should ever be missed.

Some of the existing capabilities that iSentry can provide today to Retail Organisations

Car park:

- 1) People loitering around cars with the view of stealing or harassing patrons, particularly at night
- 2) Person's loitering around car park vending machines for an extended period.
Potential theft
- 3) Vehicles left for unusually long periods – this is set by the user.
- 4) Cars overstaying the parking time limits (use left object)
- 5) Car congestion- when traffic fails to move or becomes congested requiring intervention to ensure traffic flow and access and egress of passengers.
- 6) Left baggage anywhere – explosives etc

In-Store

- 1) Shop Theft (Shrinkage) we have used iSentry at a major Department Store to combat theft. Remember iSentry will spot things that change, this includes things that were there and then are not! We have used the system in the PC area of the Dept Store to watch the Laptops and have successfully picked up a person standing in front of the Laptops and then walking off with one, iSentry alerted because the Laptop had gone.
- 2) Strange Activity in lifts – stuffing clothes etc into bags, under other clothes etc.
- 3) Left bags from thieves opening bags in a corner of the store, stuffing the stolen goods into one bag and then leaving the store bags in a heap.
- 4) People loitering anywhere, particularly around the staff entrance where Staff could pass out goods, or the loiterers could try to gain access to staff areas and bypass security screening on entrance doors etc.
- 5) Mobs of people (groups of kids typically) moving thru the store perhaps for theft purposes.

Left objects, bags, goods stolen but not taken out of the store immediately